

# Penola Coonawarra Arts Festival Ticket Sale Conditions

All tickets are sold by the Penola Coonawarra Visitor Information Centre (VIC) on behalf of the Penola Coonawarra Arts Festival (Penola Festival Association Inc – the Promoter) and are sold subject to the following Conditions of Sale:

1. The VIC cannot exchange or refund a ticket.
2. This ticket is sold on behalf of the Promoter responsible for providing the service or event. The Promoter is responsible for the content of all promotional materials related to the event.
3. The right is reserved to add, withdraw or substitute artists and/or vary advertised programs, ticket prices, seating arrangements and audience capacity.
4. This ticket may not be resold or offered for resale at a premium or be used for advertising, promotions or other commercial purposes (including trade promotions or competitions) without the prior consent of the Promoter. Any breach of these conditions will void the ticket.
5. Refunds are not available for purchased tickets. All sales are final; there are no refunds or exchanges on completed bookings.
6. If a performance or event is cancelled for any cause reasonably beyond the control of the Promoter, no obligation is assumed by the festival for arranging of a substitute service, event or performance.
7. Programme details are correct at time of printing but are subject to change where necessary and without notice.
8. The use of cameras and other recording devices constitutes a breach of copyright and is strictly prohibited.
9. The use of mobile phones, audible paging devices, alarm or chiming watches is not permitted.
10. The Promoter reserves the right to exclude late coming patrons at certain events or to admit only at a suitable point in the performance.
11. The Promoter presents artists and productions on the basis of merit and excellence.
12. Any political affiliations or views expressed by artists or companies participating in, or sponsoring the Penola Coonawarra Arts Festival are not necessarily representative of those of the Promoter, the VIC or its staff.